



Walgreens Boots Alliance Fact Sheet

All figures in this document are as of August 31, 2023 unless otherwise noted.

Company Overview

- Walgreens Boots Alliance (Nasdaq: WBA) is an integrated healthcare, pharmacy and retail leader serving millions of customers and patients every day, with a 175-year heritage of caring for communities.
- Purpose: More joyful lives through better health.
- Vision: To be the leading partner in reimagining local healthcare and wellbeing for all.
- WBA is the largest retail health, pharmacy and daily living destination across the U.S. and Europe with a presence in eight countries. This includes:
 - More than 12,600 retail locations across the U.S., Europe and Latin America
 - Approximately 331,000 team members and more than 32,000 pharmacists globally
 - A portfolio of healthcare-focused investments located in several countries, including the U.S. and China
- Sales of \$139.1 billion in fiscal year 2023 (WBA fiscal year runs Sept. 1 through Aug. 31).

Business Segments

U.S. Retail Pharmacy:

- Walgreens and Duane Reade are the company's flagship brands and together form one of the largest drugstore chains in the U.S.
 - 8,701 drugstores in 50 states, the District of Columbia, Puerto Rico and the U.S. Virgin Islands.
 - Approximately 78% of the U.S. population live within five miles of a Walgreens.
 - Approximately 9 million in-store and online customer interactions each day.
 - Walgreens loyalty program, myWalgreens, has more than 113 million active program members.
 - Micro-Fulfillment Centers: Operating 11 automated micro-fulfillment centers that use automation technology to fill prescriptions, freeing up more of pharmacists' time to provide clinical services.
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U.S. Healthcare:

- The U.S. Healthcare segment is powered by a nationally scaled, locally delivered healthcare platform, clinical programs and strategic collaboration with its portfolio of industry-leading partners and companies, including VillageMD, Shields Health Solutions and CareCentrix. These companies and WBA's organic healthcare business, Walgreens Health, make up the company's U.S. Healthcare segment.
- Walgreens brings equitable, personalized, whole-person healthcare to local communities across America, wherever and however it's best for consumers – in-store, at home, in the doctor's office or online. Working alongside payers, providers and healthcare institutions across the country, Walgreens is creating a better experience for consumers, improving health outcomes and lowering costs.
- With a majority investment in VillageMD, and portfolio assets including Shields Health Solutions and CareCentrix, Walgreens will accelerate its capabilities in primary, specialty pharmacy, post-acute and home care to uniquely impact the patient experience, especially for high-risk patients with chronic conditions.
- Walgreens has partnerships with leading payers to offer new products and services to their members. These payer relationships allow Walgreens to serve a patient population of more than 2 million, with the plan to grow more partnerships and markets in the coming years.

International:

- Includes 3,960 pharmacy-led health and beauty retail stores in four countries, with a growing online presence. International brands include:

Boots:

- Nearly 90% of the UK population lives within 10 minutes of a Boots store
 - More than 2,500 stores located in the UK, Thailand and the Republic of Ireland
 - Boots Advantage Card loyalty program has more than 14 million members
 - Boots also has franchise operations in the Middle East and Indonesia
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- More than 1,100 **Farmacias Benavides** locations in Mexico.
 - WBA also owns the combined **GEHE** and **Alliance Healthcare** pharmaceutical wholesale operation in Germany.
 - **No7 Beauty Company:** Portfolio of highly regarded beauty brands available online and in more than 21,000 retail outlets across 23 markets worldwide.
 - **WBA Global Sourcing:** WBA Global Sourcing leads the development, maintenance and delivery of WBA owned brand products that span the categories of health and wellness, beauty and personal care, grocery, general merchandise and more. The team works with suppliers to help ensure WBA owned brands provide both value and quality for customers.

Environmental, Social & Governance

At Walgreens Boots Alliance, our health-centered Environmental, Social & Governance (ESG) strategy focuses on four key pillars: Healthy Communities, Healthy and Inclusive Workplace, Healthy Planet and Sustainable Marketplace. Highlights and progress include:

- \$373M*: Donated to support the health and wellbeing of the communities we serve over the past eight years
- 400M+: Women and children received life-saving vitamins through the company's partnership with Vitamin Angels since the partnership began 10 years ago
- 25%: Reduction in Scope 1 and 2 carbon emissions from our 2019 baseline
- 93M+: Vaccinations funded through "Get a Shot. Give a Shot." and the UN Foundation since 2013
- \$200M+: Money raised by Walgreens for Red Nose Day since launching in the U.S. in 2015

**Cash and Non-cash valuation of community contributions.*

Diversity, Equity & Inclusion

WBA is creating a culture where diversity, equity and inclusion are at the center of everything we do and creating an environment where everyone—patients, customers, team members, communities and suppliers—feels valued and respected. Highlights and progress in fiscal year 2023 include:

- 6,200: Team members who have joined at least one of WBA's 24 business resource group
- 0%: Median gender pay gap at Boots UK, well ahead of median national average
- \$726M: Walgreens spend for diverse Tier 1 suppliers in fiscal 2023
- 7 consecutive years: WBA scores 100 percent on the Disability Equality Index
- \$8.6M: Worth of flu shot vouchers donated by Walgreens since 2019

Executive Committee

Executive Committee — U.S. Based:

- Tim Wentworth, Chief Executive Officer
- Tracey Brown, Executive Vice President and President, Walgreens Retail and Chief Customer Officer
- Elizabeth Burger, Executive Vice President and Chief Human Resources Officer
- Rick Gates, Senior Vice President and Chief Pharmacy Officer, Walgreen Co.
- Mary Langowski, Executive Vice President and President, U.S. Healthcare
- Beth Leonard, Senior Vice President and Chief Corporate Affairs Officer
- Manmohan Mahajan, Executive Vice President and Global Chief Financial Officer
- Lanesha Minnix, Executive Vice President and Global Chief Legal Officer
- Neal Sample, Executive Vice President and Chief Information Officer

Executive Committee — Based Internationally:

- Ornella Barra, Chief Operating Officer, International

Board of Directors

- Stefano Pessina, Executive Chairman, WBA
- Tim Wentworth, Chief Executive Officer, WBA
- Ginger L. Graham, Lead Independent Director, WBA, Former President and Chief Executive Officer, Amylin Pharmaceuticals
- Janice M. Babiak, Former Managing Partner, Ernst & Young LLP
- Inderpal S. Bhandari, Former Global Chief Data Officer, IBM Corporation
- Bryan C. Hanson, Chief Executive Officer, 3M Health Care Business Group
- Robert L. Huffines, Global Chairman, Investment Banking at J.P. Morgan Chase & Co.
- Valerie B. Jarrett, Chief Executive Officer, The Barack Obama Foundation
- John A. Lederer, Senior Advisor, Sycamore Partners
- Tom Polen, Chairman, CEO and President, BD (Becton, Dickinson and Company)
- Nancy M. Schlichting, Former Chief Executive Officer, Henry Ford Health System

For more information, please visit the [WBA.com homepage](https://www.wba.com).

