Walgreens

## We're putting better health well within reach

Walgreens is a trusted and convenient local health destination that millions of Americans rely on every day. For more than 120 years, we have delivered care with a personal connection through our network of neighborhood pharmacies and our innovative health services and products.



At our core is a foundation of pharmacy and health expertise, and our team members provide essential services that help people achieve better health outcomes at an affordable cost.

## Our priorities

We are boldly committed to creating a better world through health and wellness.



#### Exceptional pharmacy & retail services

Dispense medicines, improve health service access, provide high-quality health and beauty products, and offer omnichannel convenience.



#### Neighborhood health destination

Leverage our thousands of locations and the 9 million customer interactions daily — to provide easier, more connected care.



### Immunizations & essential health services

Reduce preventable disease and healthcare spending by administering immunizations and providing health screenings, diagnostic testing, and treatment.



#### **Medication adherence**

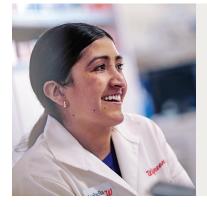
Promote adherence-improving programs, including 90-day prescriptions, medication synchronization, and medication therapy management.

Accessible, equitable & convenient clinical trials Build on our nationwide presence and

trusted brand to connect trial sponsors with a diverse patient population, including those in socially vulnerable communities.

#### Digital platforms to improve health outcomes

Provide access to services like Refill by Scan, refill notifications, pill reminders, telehealth, and in-store pick up, drive-thru, or home delivery.



#### Support for current & future pharmacists

- Empower pharmacists to spend more time with patients and provide essential care
- Partner with pharmacy school deans to identify ways to attract, recruit, and create a dynamic workplace
- Leverage centralized services and micro-fulfillment; deploy flexible store and staffing models
- Rebuild the talent pipeline, address staffing challenges, and improve job satisfaction and patient interactions

## **United States fast facts**



78% of America lives within 5 miles

of a Walgreens



# 16 distribution centers

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9 million customers served daily

238,000+ employees (85,000+ providing healthcare services)

50% of stores are in underserved communities



800 million prescriptions filled (FY23)

**\$8.6 million** worth of flu shot vouchers donated since 2019 in support of health equity for underserved communities

113.4 million

active members of myWalgreens®

## Our global presence

### 330,000 employees in 8 countries

- An integrated healthcare, pharmacy, and retail leader **serving millions of people** every day, with a **170-year heritage** of caring for communities.
- Walgreens and Duane Reade are our two retail pharmacy and healthcare brands making up the U.S. Retail Pharmacy segment of Walgreens Boots Alliance. Together, they form one of the largest and most trusted drugstore chains in the U.S.
- With approximately **12,500 locations across the U.S., Europe, and Latin America**, we play a critical role in the healthcare ecosystem.
- We are the largest retail health, pharmacy, and daily living destination across the U.S. and Europe.
- Our portfolio of consumer brands: Walgreens, Boots, Duane Reade, the No7 Beauty Company, and Benavides in Mexico.



Walgreens Boots Alliance

